402 Spring Classic — Tournament Refund Policy

General Policy

Once a team is accepted into the 402 Spring Classic, **no** refunds will be issued unless one of the exceptions below applies.

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1. Unable to Form a Bracket

If we are unable to place your team in a tournament bracket, your team will receive a full refund of the entry fee.

Please note that combining age divisions to create viable and competitive brackets is a standard and accepted tournament practice. By registering for the tournament, teams acknowledge and accept that they may be placed in a combined age-group bracket or a bracket outside of their registered age division when necessary to facilitate tournament play.

Placement in a combined or alternate age-group bracket does **not** constitute grounds for a refund, provided your team is offered a place in tournament competition.

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2. Weather-Related Cancellations

Event Cancellation Insurance (via Hudl Registration)

Teams can purchase optional Event Cancellation Insurance to protect their registration fee.

Benefits for Insured Teams:

- **Full Refund (Pre-Tournament Cancellation):**
  If the event is canceled before it begins due to weather, you receive **100% of your entry fee back** — no questions asked.

- **Pro-Rated Refund (Mid-Tournament Cancellation):** If the event is canceled partway through, you receive a **refund based on games played vs. games guaranteed.**

Example:

- Entry Fee: $700
- Insurance Cost: $70
- Event Fully Cancelled → **$700 refund**
- Only 1 game played → **$420 refund (60%)**
- Only 2 games played → **$210 refund (30%)**

Note: Insurance must be purchased **at registration or by the registration close date prior to the tournament.**

Non-Insured Teams:

Weather Policy

If your team **does not purchase insurance**, the following future credit structure applies for weather cancellations:

- **No games played:** 75% credit
- **One game played:** 50% credit
- **Two games played:** 25% credit

Credits are valid for any Team 402 soccer tournament within one year.

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3. COVID-19 Cancellation & Withdrawal Policy

If Team 402 is required to cancel the tournament due to COVID-19 or related government restrictions, registered teams will have the following options for their paid entry fee:

- **100% credit** toward any future Team 402 soccer tournament, valid for **one (1) year** from the original tournament date; **or**
- **75% refund** of the paid entry fee.

Team 402 reserves the right to determine whether a tournament cancellation is necessary due to COVID-19 or related circumstances beyond its control.

If a team withdraws from the tournament due to COVID-19, the team will receive:

- **100% credit** of the paid entry fee, valid for **one (1) year**, to be used toward a future Team 402 soccer tournament.

No cash refunds will be issued for team withdrawals due to COVID-19.

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4. Three- Game Guarantee Policy

Team 402 strives to provide each team with a minimum of three (3) scheduled games. However, circumstances beyond Team 402's control, including but not limited to team withdrawals, forfeits, or other unforeseen events, may affect the number of games played.

If your team plays fewer than three (3) games **solely as a result of another team's withdrawal or forfeit**, the following compensation options will apply based on the number of games actually played:

- **1 game played:** 60% credit or 50% refund
- **2 games played:** 30% credit or 20% refund

No refund or credit will be issued if your team plays three (3) or more games, regardless of schedule changes, opponent substitutions, shortened game lengths, or canceled games that do not reduce your total number of games played.

Team 402 reserves the right to modify schedules, game times, opponents, or tournament formats as necessary to complete the event. Every reasonable effort will be made to provide each team with three (3) games; however, the remedies outlined above represent the sole compensation for teams that play fewer than three games due to circumstances beyond Team 402's control.

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5. **Other Event Cancellations**

If the tournament is canceled, suspended, or materially affected for reasons not otherwise addressed in this policy, including but not limited to acts of God, natural disasters, public health emergencies, government actions, facility closures, labor disputes, or other circumstances beyond Team 402's reasonable control, Team 402 will evaluate the event's financial obligations and expenses to determine the appropriate refund or tournament credit, if any.

Any refund or credit issued will be determined at the sole discretion of Team 402 after consideration of tournament expenses and commitments incurred prior to the cancellation. Team 402 will make every reasonable effort to provide teams with the maximum refund or credit possible under the circumstances.

Tournament credits, when issued, are valid for one (1) year from the original tournament date and are subject to event availability. Team 402 cannot guarantee that credits may be applied to a specific tournament if that event has reached capacity.

The refund and credit provisions outlined in this policy constitute the sole and exclusive remedies available to participating teams for any tournament cancellation, interruption, schedule modification, or reduction in games.